At-A-Glance

Learn More About Thailand’s Leading Long Stay Care Resort
Our Partners

Vivomed Clinic
Chiang Mai

procap
ChivaCare

BANGKOK HOSPITAL
CHIANG MAI

CHIANGMAI RAM HOSPITAL

Vivobene Milestones
Opened in 2014

100% Swiss owned under BOI of Thailand

Received Highest score for Thailand’s Long Stay Standard From Ministry of Tourism and Sports for 2016/2017/2018

Received Thailand TATLER Best Restaurant Award in 2017

Thailand’s most disabled friendly resort Award 2018

Preferred partnerships with many Thai and International health care organizations

Sister company “Vivomed Clinic” opened in 2018
Vivobene Care Concepts

Vivobene practices care on two levels

Vivobene longstay care resort has a unique concept of care for almost everyone who needs care, but particularly for the aging society. Ordinary hands-on physical care ranges from simple help up to 24-hour supervision and assistance. To provide this, we consider all aspects of a guest's history. We consult family or friends where necessary or appropriate. Using this knowledge, care levels are carefully planned and adjusted to ensure the maximum comfort and well-being. If a guest needs nothing more than an understanding and caring attitude, it is always present, proactive, reassuring and sincere.

The second kind of care is special. In many cases, it is vitally important. It specifies to those who are recovering from illness or who suffer from serious disability (Dementia, Alzheimer’s or Parkinson’s disease) which is not always understood by those around them. They need to feel understood. This feeling can be absent, in even the best centers.

This is called empathetic understanding. It goes beyond providing physical comfort and professional training. It requires a natural ability to sense how a person feels inside; of what emotions may surge and fade inside them. It calls for quintessential compassion; it cannot be taught, or learned. Care supporters with this gift have a natural affinity to those who need help. Bonding happens naturally between them.

The care supporter enables, motivates and encourages independence. Confidence and self-esteem take form. Mutual trust, respect and affection develop. Once established, contentment and quality of life grow. No guest feels alone with their condition. This creates the optimum ambiance and environment for sustained improvement or eventual recovery.

A third aspect which is not always considered is accompanying relatives or friends, who themselves may be care supporters. They can experience sadness, distress, anxiety, or loneliness. Whenever needed or necessary, they are welcome to feel the embrace of Vivobene Care.

To ensure maximum care - and caring - members of senior management are briefed about each guest's personal record. Nobody at Vivobene is ever just a name on a computer.

We practice Person Centered Care. That's our promise!
Fast Facts

LOCATION:
Approx. 18 km (12 miles) north east of Chiang Mai City Center, off Highway 118 set in tranquil countryside.

LAND AREA:
3.5 hectares (8.7 acres, or 35,000 Sq m) of private tree-shaded tropical gardens.

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ROOM TYPES:
72 rooms in 6 Pavilions, plus 8 Villas. Total: 80 rooms.
All fully air-conditioned and disabled-friendly.

Coming soon:
20 assisted living garden studios (64 m²) & lofts (112 m²) to be opened in 2019.

PAVILIONS:
Pavilion rooms measure 32 m². These can be interconnected and configured to create Junior Suites (64 m²) or private access apartments (96 m²).
All rooms have a private bathroom, shower, toiletries, hairdryer, writing table, a spacious built-in wardrobe, twin or single beds, satellite television, personal safe and free Wi-Fi. Each Pavilion building also has a fully equipped kitchen for use of resident guests. This includes cutlery, crockery and kitchen utensils as well as an Espresso coffee machine.
Soft drinks, tea and coffee are provided here free of charge.
Pavilions which provide care services have qualified health professionals on duty 24/7.
VILLAS:
The eight villas overlook the lake and offer elegant rooms measuring 41 m² (deluxe) and 52 m² (grand deluxe) respectively. All have a 20 m² terrace with writing table. Room facilities include a private bathroom with shower, toiletries, hairdryer, spacious built-in wardrobe, double, twin or single beds, seating area with sofa, writing desk, tea/coffee making facilities.

FACILITIES:
Meeting room for up to 15 persons, swimming pool (disabled friendly) and sundeck. Wellness Centre features exercise equipment, yoga/meditation room, hairdresser and beauty salon. A cool open-sided Sala overlooking the lake can be used for activities for groups, special events, catering or relaxation. All areas have free Wi-Fi access.

CATERING:
Vivobene Restaurant has an outdoor terrace, air conditioned interior and a 8-12 seat ‘Stammtisch’ for private dining. We serve Asian, Thai, Western and Swiss cuisines. Open daily from 07.00 to 22.00 hrs also for snacks and drinks of all kinds. The Bakery offers a variety of crusty breads, croissants, open sandwiches, cakes, and other sweet treats.

ACTIVITIES:
Sports center with Pétanque, table tennis, darts, table football, and other games are available. Bicycles can be hired at front desk. Outside arrangements include Yoga, Tai Chi, and Vipassana meditation. A wide variety of sightseeing tours & excursions can be arranged. Regular free shuttle bus operates to city center.

CARE:
Vivobene Village employs a team of medically qualified care supporters. They can provide various levels of care ranging from simple assistance such as getting dressed, up to 24-hour assistance. We specialize in custodial care for those who require help with memory who need gentle reminders and support for daily living. These services are supervised by Doris Knecht, Vivobene’s Head of Care and Nausheen Nafeez, Deputy Head of Care. The Village also maintains close links with local & international hospitals, clinics and other health-related facilities.
LONGSTAY PACKAGES

- Free one hour traditional Thai massage per week
- Free personal laundry, except dry cleaning
- Free soft drinks, tea, & coffee in accommodation
- 20% discount on food and beverages charged as extras, including alcoholic drinks
- Free Wi-Fi, 24 hours
- Round-trip airport transfers
- Free shuttle bus service to city center
- European Hygienic standards
- Two outings a week to visit local attractions

INCLUSIVE LONGSTAY ROOM RATES IN THB & USD

<table>
<thead>
<tr>
<th>Package Type</th>
<th>Nights</th>
<th>Single</th>
<th>Double</th>
<th>Villa Single</th>
<th>Villa Double</th>
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<tr>
<td>Resident with Breakfast</td>
<td>30</td>
<td>THB 47,500 (USD 1,433)</td>
<td>THB 58,500 (USD 1,779)</td>
<td>THB 91,500 (USD 2,779)</td>
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<td>30</td>
<td>THB 58,500 (USD 1,779)</td>
<td>THB 69,500 (USD 2,100)</td>
<td>THB 102,500 (USD 2,990)</td>
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<td>comfortCARE (Full Board Only)</td>
<td>30</td>
<td>THB 93,500 (USD 2,840)</td>
<td>THB 114,500 (USD 3,270)</td>
<td>THB 161,000 (USD 4,879)</td>
<td>THB 161,000 (USD 4,879)</td>
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<td>intensiveCare (Full Board Only)</td>
<td>30</td>
<td>THB 93,500 (USD 2,840)</td>
<td>THB 114,500 (USD 3,270)</td>
<td>THB 161,000 (USD 4,879)</td>
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<td>permanentCARE (Full Board Only)</td>
<td>30</td>
<td>THB 161,000 (USD 4,879)</td>
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<td>THB 161,000 (USD 4,879)</td>
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<td>Mini Longstay</td>
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<td>THB 12,500 (USD 370)</td>
<td>THB 14,500 (USD 435)</td>
<td>THB 22,000 (USD 670)</td>
<td>THB 25,500 (USD 779)</td>
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* comfortCARE, intensiveCARE and permanentCARE are limited to one person per room
* Prices are in Net THB, inclusive of tax and service charge (USD approx. only)
* All packages are flexible, and can be tailored to your own requirements
* Rates valid until 30th of June 2019
Which care level is the right choice?

**essentialCARE**
Minimal assistance required, such as getting dressed, or bathing. Guests are able to plan and organise their own daily schedule.

**comfortCARE**
Suitable for guests requiring assistance with various tasks throughout the day, but able to manage simple aspects without difficulty.

**intensiveCARE**
For guests who need full hands-on assistance in every aspect of daily living, from waking until sleeping. No 1:1 supervision during the night.

**permanentCARE**
The same as intensiveCare, but with 1:1 supervision and support 24 hours a day.

Due to its great experience, our nursing department will determine the classification into the appropriate care stage.
Testimonials - I

H.K. (m), 70 years, Retired without Care
“When I’m at Vivobene, I just feel happy. Good friends, a paradisiacal nature and fantastic food - this is the Vivobene Village for me. If you are looking for a place that has everything and gives you what is needed, then just go to Vivobene.”

D.D. (f), 70 years Woman of an Alzheimer Patient @ Vivobene
“My husband has been living at Vivobene for almost 2 years. We are from the UK. He was diagnosed with Alzheimer’s a few years ago. My family and I have found the values of treating patients with great care and respect in this place. Vivobene is quite unique as it envelopes not only the patient but the family also, which is so important. I can not imagine a better place for my husband.”

C.L. (f), 65 years, Retired with essentialCARE
“Vivobene is the ideal place for me. I suffer from multiple problems and am well looked after by the staff here. The kitchen cooks exactly according to my needs. The food is sensational. I have not eaten so well and healthy in my whole life.”

N.P. (m), 75 years essentialCARE
“After a complicated back surgery, I decided to go to Vivobene for a rehabilitation stay. I’ve been here for more than a year now and may spend the rest of my life here. The friendly staff and the good environment in the resort convinces me. I am lovingly cared for; last but not the least, the food is simply outstanding.”

U.R. (f), 71 years, Retired without care
“I’ve been here with my husband since October 2017. He needs some essential care. We are thankful that we have found this nursing home. The quality of the services is outstanding and the staff is just super caring.”

W.P. (m), 80 years, Retired without Care
“After two tryouts and short stays, I decided to choose Vivobene as my retirement domicile forever. I also wanted to change something in my life. In the meantime, I feel at home here. Everyone is gentle and the food is fantastic. I can live an easy and happy life in the midst of friendly people. It’s my new home.”
E.S. (f), 77 years, Retired without Care
"My husband and I are here for the second time and considering moving here in 2019. The Vivobene Village is beautiful not only to the eye, but also for the soul and spirit. Stylish grounds, pampering culture and stimulating conversations with people who live here motivate me. I also meet new people who come from outside for a good meal or a beer. On excursions or at the Petanque-turnier, one gets to know each other. On the terrace in front of our villa, we enjoy the peace or listen to the birds and have enough time to read or write a thick book, since everything is taken care of."

R.C. (m), 71 years, Retired without Care
"I know Vivobene for more than 3 years. In 2017, I came here for the first time and was very pleasantly surprised. In the meantime, I am coming for the third time and I am considering to stay here forever. I like the environment very well. The staff are all nice and very accommodating. The food is delicious, varied and healthy. They use a lot of organic ingredients from their own garden. Amazing trips and excursions are also offered and in the evening I play Petanque with other guests and staff."

K.H. (m), 74 years, Retired with comfortCARE
"Although I have never been to Thailand, I have made my trip on the recommendation of my children. I am a diabetic and have the usual age related issues. I am warmly looked after in Vivobene. The staff is competent and very considerate. The resort is run professionally and the restaurant delights every guest. The trips in Northern Thailand are exciting. Soon we will go to the sea. The staff accompanies me. I am very happy about that."

S.P. (f), 35 years, Daughter of an Alzheimer Patient at Vivobene
"When my father was diagnosed with Alzheimer’s, he was already living in Chiang Mai. He had retired and was very happy living there. When he realized something was wrong, he returned to the United States to get diagnosed and lived with family. He lived with me for a time, myself being his caregiver, but he wasn’t happy. He wanted to return to Chiang Mai. I took him there, got him an in-home care-giver, but the apartment he had wasn’t set up well. It was unsafe and caused both of us to worry about his safety. After searching online and speaking with some other expats in the area, I found Vivobene...

...Dad and I booked a night there to check it out and in the morning he said to me: “when can I move in?” I was so grateful to have found a place that is so beautiful, provides such great care, is perfectly set up more for people with dementia, has amazing food (Dad loves the Thai food!), and is affordable enough that he can stay there long term. I know he is safe and well cared for and that is truly invaluable to me. I love going to visit him and staying right on the grounds in their beautiful rooms and seeing the staff who treats us like family. Vivobene has truly been a blessing in our lives."
Guest Testimonials

**The Best Exotic Marigold Hotel**

We stayed at Vivo Bene in February of this year for a week. I was struck by the genuine helpfulness of the staff, the quality of their restaurant and food (their on-site bakery is amazing) and the superb accommodation. We were there as part of a conference group but what we noticed were the facilities available for people who may need care; even one to one care for special needs and dementia. It made me think of that wonderful film The Best .... But with a difference - this place is quality and, compared to care costs in the UK, very good value.

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**“Amazing food, large room and kids friendly service”**

My husband had pork schnitzel and said it was the best he had in South East Asia. We live in Singapore and travel to MY, VN, ID, PH, TH etc regularly and it is generally hard to impress him. He compares to this pork schnitzel he had in Munich and Vienna. We also enjoyed bread served at the hotel. I prefer a la carte breakfast and food more than buffet spread. We had a great stay. Service was excellent and the room is large with comfortable large bed. Will definitely stay again.

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**Wonderful place. Quiet and peaceful. Whole staff is very friendly and helpful. Especially thank you miss Apple. Also thanks to house keeping staff. This is very clean and lovely place. I definitely would stay here again.**
Vivobene Awards


Vivobene Restaurant has been acclaimed to be Thailand TATLER Best Restaurant by the discerning readers of Thailand TATLER in 2017 for its exceptional cuisine and service.

Vivobene received this prestigious award from Agoda.com as it represents the high satisfaction rating that we have received (9.6) rating from guests.

The Chiang Mai Chamber of Commerce certifies Vivobene Village as a winner of Chiang Mai Top Ten Award 2017 for Health & Wellness.

Received recognition & Award for Disabled Friendly Design from Krisana Lalai 2018. We are the most disabled friendly resort in Thailand.
Beyond the Boundaries of Taste

Every Friday Night BBQ!
All you can eat
BBQ Buffet
Sometimes even
with live music.

Raclette à discretion!
Every Saturday Night
from 6 pm onwards
Swiss Raclette Night.

A Mouthwatering Sunday Brunch!
is attracting many guests.
Freshly baked bread and pastries
will delight you.

Our Signature Dishes
The real and traditional
Swiss Fondue and Wienerschnitzel
and many other specialties from
Europe and Switzerland
available at our Restaurant!
Choose from a wide variety of fantastic
cakes and cookies.
Enjoy delicious Thai food
in an elegant atmosphere.
By the way: we cook without glutamate.
(MSG)
Massages

Vivobene Wellness provides all kinds of massages for relaxing and also to reduce any type of pain. We have two types of Saunas, various special treatments and many special devices for detoxing your body and to promote well being.

Sauna

Sauna bathing has has resulted in a lot of benefits to our health. Practically sauna bath means is sweating, but this has several positive effects. Sauna bath fades out our tensions, relaxes our muscle, acquires mental satisfaction for us. After a few minutes of sauna per day, the body’s response is more gentle and it becomes more heat tolerant.
Tours and Excursions

See more of the Chiang Mai region on a full-day tour to the lushly forested mountains of Doi Inthanon National Park. You'll take a nature walk on Doi Inthanon, visit an important pair of stupas, stop at Hmong and Karen hill tribe villages, and see the tumbling streams of Wachiratharn Waterfall. Soak in the views from Doi Inthanon, the highest mountain in Thailand.

Elephant Nature Park is a sanctuary and rescue center for elephants in Northern Thailand where you can do some meaningful activities with the lovely elephants and other rescued animals, such as feeding them and watching them bathe.

Navigate the Mae Ping River on a 3-hour sightseeing cruise to Chiang Mai’s flower market and Buddhist temples. Wat Chedi Luang, a temple ground that was originally made up of 3 separate temples: Wat Chedi Luang, Wat Ho Tham, and Wat Sukmin can also be visited. Then visit Wat Phra Sing, home of the beautiful Lai Kham Chapel with its exquisite woodcarving and murals.

No visit to Chiang Rai is complete without seeing Wat Rong Khun, better known as the White Temple. In just one day, tick off the 7th-century Chiang Saen and the Golden Triangle and take a boat ride on the Khong River.
Experience the beauty of Northern Thailand’s mountains of Wat Doi Suthep Temple and White Meo Hilltribe Village from Chiang Mai, where you’ll learn about their traditional way of life. You’ll discover breathtaking scenery and an unspoiled rural life on this informative and memorable journey.

Take a drive to visit Orchid and Butterfly Farm, which is another exotic place to visit in the Chiang Mai region. Visitors can enjoy exotic butterfly and plant life all year round. These farms also have special butterfly enclosures where tropical species can be seen in a natural environment.

Encounter Northern Thailand’s extraordinary cultures on a full-day river cruise to the hill tribe villages in the ancient Mon Kingdom. Explore villages that are home to Akha, Palong and Karen peoples, whose diverse costumes, languages and traditions are among Thailand’s most vivid cultural heritage.

Enjoy a privately guided tour of Chiang Mai at night and be enchanted by a 6-course dinner of Northern Thai specialities and then try various desserts from street vendors at Warorot Market (Kad Luang Market). Your tour will include a round-trip from the hotel by a limousine or van.
Hope to see you soon!

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